

**Peer Review Committee Meeting Minutes**  
**March 4, 2020, 6:30 PM**

**Present:** Dr. Thomas Quickstad, Chair; Drs. Ryan Fox, Randall Maebo, David Silver, Gerrarda O’Beirne (via conference call), Mark Bingham, Charles Young, Andy Marashi, Kate Christian, Hashim Chothia. **Staff:** Dr. Randy Ogata

**I. Call to Order**

Dr. Tom Quickstad called the meeting to order at 6:40 pm. The Committee was welcomed and introductions were made.

**II. Approve Unofficial Minutes 5/7/2019 – MSC**

**III. Peer Review Flow Chart – Review**

1. Receive a Phone Call – better than in writing (National Practitioner Database)
2. Verify Dentist is a Member
  - A. Not Member, refer them to DQAC
3. Ask 3x Questions
  - A. DSHS? To DSHS
  - B. Community Clinic? To Said Agency
  - C. Pursuing Legal Action? If so NO, cannot accept
4. Listen to Nature of Complaint to determine if it is Peer Review
  - A. Both parties must agree to Binding Arbitration
  - B. If Not – may need to seek “other” avenues
5. Assign Mediator
  - A. Mediator Resolves – case closed
  - B. Mediator reaches impasse – Binding Arbitration  
WSDA Peer Review Panel

**IV. Reporting to National Data Base**

There is NO REQUIREMENT to report to the national database if the dentist’s license is not in jeopardy. It exists as a service to Public and Dentists

**V. Peer Review Details**

- Peer Review is to only compensate between zero and price paid for treatment
- No Pain & Suffering, no Damages. If they want more – they need to go through legal channels.
- Mediation - No Chart Notes, No X-Rays. These are only needed in BINDING ARBITRATION.
- Interview Dentist - Take it seriously
- Bring in All Chart Notes “Binding Arbitration” – Can escalate to Attorneys

If the Patient has used social media to frame the Dentist in a negative light, they have to sign a “cease and desist” letter.

There is NO Punitive Actions in Peer Review

Respond to complaint within 10 days

Dr. Quickstad has INFORMATION PACKET which can be copied and distributed to the Peer Review Committee

## **VI. Case Review**

- Case 1 – Patient lives out of state; associate did the work (mediation done out of state)
- Case 2 – sensitive teeth after restorations (work done by associate)
- Case 3 – Same case from two years ago, same people and doctor

## **VII. Questions and Discussion**

- A. How do patients know about the Peer Review Process? Do we track how we get people in the Peer Review process? Should we advertise what we do?
- B. Mediation Payments by Dentists
- Solo, not incorporated – out of their personal account
  - If incorporated – out of their personal account. If it is from your Corporation it is reportable.
- C. Binding Arbitration
- ESCROW 45 Days – Payment to Society
  - No payments written directly to the patient; they are to be told payments are waiting. They can come and sign a release and then they are paid.
  - Randall Maebo – Thought all Payments were from the Society
  - Dr. Quickstad will look into this from the historical records
- D. Chronic Offender Dentists are those with a pattern of substandard care; 3x or more in 24m period
- E. Washington State Immunity Laws - We are immune from Legal Actions by either party – “In Good Faith”

## **VIII. Adjourned 7:45pm**